

APPENDIX 1

Independent Calling and Visiting Service Activity

Provider/Home	Date of visit	No of People visited	No of face to face visits	People visited more than once	People with no known family	Notes
Anchor Greenhive	30.9.21	9	9	0	3	Planned visit on 7.1.22 cancelled due to covid security. The home had not responded to request to recommence visits in February 2022. AUKLS will need to develop a system by which residents without family are referred.
Anchor Bluegrove	10.11.21	11	11	0	1	Planned visit mid-Jan 22 cancelled due to Covid security. The home had not responded to request to recommence visits in February 2022. Two local Bermondsey resident who volunteer have been allocated to the home.
Anchor Rose Court	0	0	0	0	0	Initial visit on 13.12.21 cancelled due to Covid. The home had not responded to request to recommence visits in February 2022. AUKLS will need to develop a system by which residents without family are referred.
Anchor Waterside	03.12.21	4	4	0	1	Only one visitor on this visit and restricted to Avon wing due to refurbishment within the home. The home had not responded to request to recommence visits in February 2022. AUKLS will need to develop a system by which residents without family are referred.
Excel Queens Oak	12.11.21 11.3.22	16	17	1	10	Keen to build up regular visits 17.12 visit postponed due to Covid with visits reinstated. On e visit was undertaken on 11.3.22 where referral pathways were established.
HC1 Tower Bridge	30.10.21 28.11.21 14.2.22 23.2.22 20.3.22	37	44	12	12	The home has been very supportive and has brokered liaison with the activity coordinators, who along with other care staff who identify residents with no family.
South East London Baptist Homes The Elms	0	0	0	0		Visits on 5.11 and 26.11.21 both cancelled by the home due to Covid within the home. AUKLS have approached the home again in February, but have been told that the manager has now left following "Requires Improvement" CQC inspection. Home unable to currently participate.
TOTAL	10	77	91	13	27	